



midland memorial hospital

Newsletter
Medical Staff

Medical Staff Services are the foundation of a solid, well governed medical staff that prides themselves in providing Midland Memorial Hospital and its customers with the highest quality of patient care possible.

Introducing Our New Practitioners

January 2015

- Durga Annavajhala, MD—Medical Services, Pediatrics
- Justin Brown, DPM—Surgical Services, Podiatry
- Jaya Chadalavada, MD—Medical Services, Internal Medicine
- Elizabeth Juarez, MD—Medical Services, Internal Medicine
- Vikram Agrawal MD—Medical Services, Pediatric Hospitalist
- Cristiane Lin, MD—Medical Services, Pediatric Hospitalist
- Kingsley, Okonkwo, MD—Medical Services, Pediatric Hospitalist
- Hagop Poshoghlian, MD—Medical Services, Pediatric Hospitalist
- Tiffany Hansen, FNP-C—Medical Services, Nurse Practitioner, Dr. Ganta
- Emily Huggins, RN, SANE—Hospital-Based Services, Sexual Assault Nurse Examiner, Dr. Beck
- Jeremy Riddle, CSFA—Surgical Services, Surgical First Assist, Drs. K. Patel and Awtrey



Volume 3, Number 1

**January
2015**

Continuing Medical Education—2015 Global Series

Medicine Approach and Practice: Enhancing Provider Performance through Outcome Based Principles
Presented by Ronald Tanner, DO, PhD

January 2015 Series -

- Acute Pancreatitis—January 13th and 15th—Conference Room C
- Abdominal Pain—January 20th—Conference Room A
- Liver Failure—January 27th and 29th—Conference Room C

All programs start at 12:15p—Bring your lunch, refreshments will be provided. For more information, a flyer has been emailed to everyone.

Physician Education for Improving Documentation

Physician Education Modules are available through 3M and are available by specialty. Notify Rebecca Pontaski, Medical Staff Manager if you would like a login.

Medical Staff Services Reminders

- On the new Midland Memorial Hospital webpage, under 'Find a Physician' is a listing of all physicians on staff. Please review your information for accuracy and notify the medical staff office of any changes.
- Texas Electronic Registrar (TER) Death Registration System—Since 2007, state law requires that all cause-of-death information and medical certifications to the DSHS be submitted electronically. Physicians who do not sign death certificates in a timely fashion face a \$500 fine per violation from the TMB.
- It is peak season for students and others who want to come in and observe practitioner work. Anyone who will be observing a practitioner needs to complete and provide some information before they are able to do so. Please contact the medical staff office at 432-221-4629 for this information and process.

In Addition

If you would like to submit information for future newsletters, please email the information to Rebecca Pontaski at rebecca.pontaski@midland-memorial.com.

Medical Staff Leadership

Chief of Staff
Sari Nabulsi, MD

Chief of Staff Elect
Michael Dragun, MD

Past Chief of Staff
John Dorman, MD

Department Chairs
Hospital-Based Services
Larry Edwards, MD

Medical Services
Larry Oliver, MD

Surgical Services
T.M. Hughes, MD

Rebecca Pontaski, MHA, CPMSM, CPCS, RHIT
Medical Staff Manager
432-221-1625

Alma K. Martinez, RHIT
Medical Staff Coordinator
432-221-1510

Betsy Martinez
Credentialing Specialist
432-221-2165

Esther Griego
Medical Staff Assistant
432-221-4629

Medical Staff Office Fax 432-221-4253

CME Hotline 432-221-1635



New Information

Forward Thinking: A Couple of Points on Quality

A couple of weeks ago I had a chance to walk through the “R.A.I.D.” room that was developed on the 2nd floor in the old Tele region of the Hospital. The Occupational Health Department has done a remarkable job developing a hands-on process to allow anyone to experience and literally “see” the ease of transmission of infectious particles after an often unrecognized exposure. I encourage all persons that have occasion to be in the presence of vulnerable patients to stop by and have a walk through. It takes less than five minutes and will change your behavior.



For me personally it got me thinking about how insidious exposures can be. I walk in a patient’s room, use some waterless antiseptic and then go to the bedside and greet a patient before examining her. Once finished I leave the room and immediately wash my hands again. Later another person enters the room and touches the same door I left through... and the contagion begins. Please visit the “R.A.I.D.” room. Thank you to the Occupational Health Department for putting the room together for us. It can change behavior.

Secondly, for any of you that may have spent time in the restaurant business during high school or college, you may have been told that 80% of the food preparation when serving customers is the presentation. The best Veal Dore’ will just not taste as well if it is sloppy on the plate. Similarly If you buy a new car and when you pick it up and it’s covered in a film of dust and the wheels have not been buffed to a shine, vs. finding the car shiny clean, looks like you can eat of the wheels, and oh, yes there is a brand new key ring in the driver’s seat as a present to you, or perhaps a bottle of champagne. Which car will you perceive as better quality? Does it matter if both are exactly the same car with same technical ratings?

Changing a few words around and one can say that 80% of quality health care is bedside behavior. As we all know, by and large patients are not sophisticated in scrutinizing the technical service we deliver. They are quite aware, however, if we smile and greet them by name. Whether we are busy or stressed about the next case starting on time or not, they want a friendly, pleasant interaction. It doesn’t matter if we have bad news or good news. It doesn’t matter if we are going to tell them we don’t think more opioids are a good idea, and yes, they must get up a walk today or they will de-condition with a greater risk of complications. We can do all that and still be friendly, empathetic and compassionate.

Spread the word to all the support staff as well. We can provide technically excellent care AND be nice. Patients do not have to know how busy you are or how rough your day is. They do need to know you care. That is quality.

Referring Practitioner Process

Every registration department will need to follow guidelines when requesting a new Referring Practitioner to be entered into the Admissions/Discharge/Transfer (ADT), Electronic Health Record (EHR), and Radiology Information (RIS) systems. Refer to Policy Tech Reference # 6889 for more information.

Reminder the registration department should not register the patient or perform the test/procedure until all the information has been completed.

Rules and Regulations Information—Delinquent Medical Records

Delinquent or deficient medical records may be waived for absences from the community or sickness provided a request for waiver is made prior to or during the absence and the practitioner was not suspended for record deficiency at the time the waiver was requested. Practitioner must notify Medical Staff Services and/or Medical records of absences from deferment of records.



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Operative Report Requirements

The Centers for Medicare & Medicaid Services (CMS) requires 10 elements to be documented in an Operative Report.

- Name and hospital identification number of patient
- Date and times of the surgery
- Name of surgeon(s) and assistants or other practitioners who perform surgical tasks (even when performing those tasks under supervision)
- Pre-operative and post-operative diagnosis
- Name of the specific surgical procedure(s) performed
- Type of anesthesia administered
- Complications
- A description of techniques, findings, and tissues removed or altered
- Surgeons or practitioners name(s) and a description of the specific significant surgical tasks that were conducted by practitioners other than the primary surgeon/practitioner (significant surgical procedures include: opening and closing, harvesting grafts, dissecting tissue, removing tissue, implanting devices, altering tissues)
- Prosthetic devices, grafts, tissues, transplants or devices implanted.

Other Information

Please be advised that effective **January 30, 2015** the doors to the OR and PACU area will be locked after hours (7pm to 6am during the week, and from 7pm Friday night to 6am Monday morning). The only way to access the area will be with a valid Midland Memorial ID badge. If you will need access to these areas after hours, please verify that your badge works on the access doors prior to the 30th, and let us know if it does not, so we can correct the problem.

Thank you for your cooperation in this matter.

For More Information

Trina Mora (PACU/POCU) 221-3827

Martie Coleman (OR) 221-1528

Amy Williams (OR) 221-1616

From the Medical Staff Office...

2015 is going to be a great year for MMH and in the medical staff office we look forward to serving you. Your medical staff professionals are here as your resource for any medical staff related issues. We work daily with the VPMA, Dr. Larry Wilson, administration, other departments including quality, and legal counsel on all medical staff affairs.

Rebecca Pontaski, manager of medical staff services is your primary contact for Dr. Wilson and crucial medical staff concerns. Alma Martinez, medical staff coordinator will be your primary contact for all credentialing needs and available to assist in Rebecca's absence. Betzy Martinez, credentialing specialist is also a contact for credentialing needs. Esther Griego, medical staff assistant is your first contact when making communication to our office and can assist with a number of general questions for example in regards to CME, committee meetings, time/locations, and referring practitioner information. If necessary, Esther will direct your calls to anyone in the office who can be of further assistance.

We are looking forward to a great 2015!
MMH Medical Staff Services



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2014 Physician Bravo List

There are a total of 21 physicians in Bravo's recognition for 2014. These recognitions are received from anyone who wants to recognize someone in the hospital including physicians. These Bravos were all received from patients. Listed below are those physicians who each received at least 1 Bravo last year. Each * means an additional Bravo.



- Dr. Michael Barnett
- Dr. Guillermo Brachetta
- Dr. Pete Carter
- Dr. Gerardo Catalasan
- Dr. Daniel Copeland
- Dr. James Corwin
- Dr. Jose Delgado
- Dr. Jeffrey Durgin
- Dr. Philip Gafford **
- Dr. Daniel Gebhard
- Dr. Allen Gibson
- Dr. James Huston
- Dr. Michael Jones
- Dr. Zeeba Mathews
- Dr. Sandeepa Musunuru
- Dr. Sari Nabulsi
- Dr. Govind Patel
- Dr. Mrunal Patel
- Dr. Roger Traxel
- Dr. Russell Van Husen
- Dr. James Welsh
- Dr. Joseph Young **